



Financial Highlights

	Year Ended December 31	
	2023	2022
	<i>(\$ In Thousands)</i>	
Income Statement Highlights:		
Total Revenues	\$ 14,068,126	\$ 12,655,951
Uncompensated Care and Community Benefit [*]	\$ 763,760	\$ 890,611
Operating Margin	2.0%	0.1%
Total Margin	6.1%	-3.7%
Statistical Highlights:		
Total Admissions (Excluding Newborns)	261,590	246,064
Hospital Outpatient Registrations	1,689,696	1,633,543
Urgent Care Visits	601,475	697,439
Clinic Visits	6,400,581	5,935,249
Employed Provider FTEs	2,835	2,844
Health Plan Members ^{**}	~1.2m	~1.1m

* Uncompensated care and community benefit includes the cost of charity care, unpaid cost of public programs (Medicare/Medicaid), unpaid cost of health professional training and subsidized health services to meet community need

** Members include Medicare Advantage and Medicare Risk Contracts; Banner|Aetna commercial members; Banner—University Health Plan (Medicaid) members