



April 18, 2011

Dear Banner Health Medical Plan Participant:

Banner Health plans contracts with certain providers to help you and the plan manage medical costs. The providers that Banner contracts with are considered in-network, and utilizing these providers reduces your out of pocket costs and saves you and the plan money by lowering claims expenses. We want to notify you of a change that may impact the in-network status of services that you or your enrolled family members receive.

As you may have heard, the Greeley Medical Clinic (GMC) Imaging and Laboratories (which includes GMC, Peakview Medical Center and Medical Clinic at Centerra) has chosen to use Medical Center of the Rockies to process and bill for these services. These imaging and laboratory billing changes will unfortunately result in significantly higher costs to Banner. Consequently, **effective May 1, 2011, imaging and lab services completed at GMC will be paid at the out-of-network benefit level.** If you continue to utilize these services, you will be responsible for higher out of pocket costs as determined by your plan. In order to receive the Banner in-network benefits, you must request that your physician refer you to any of the participating Banner network medical imaging and laboratories.

This change also affects GMC's Urgent Care Centers **effective May 1, 2011, the following Urgent Care Centers will be paid at the out-of-network benefit level:**

PVMG Greeley Medical Clinic Urgent Care  
1900 16th St.  
Greeley, CO 80631

PVMG Loveland Urgent Care  
3850 North Grant Ave., Suite 100  
Loveland, CO 80538

Harmony Urgent Care Center  
2127 East Harmony Rd., Suite 140  
Fort Collins, CO 80528

To assist you, we've enclosed a document listing in-network providers for Imaging, Laboratory, and Urgent Care services.

### **Key Plan and Provider Information**

At this time, you are able to continue to utilize **most** Greeley Medical Clinic providers at the in-network level of your Banner medical plan, with the exception of general surgeons. However, it is important to note that the services ordered by your physician (such as laboratory tests and imaging procedures) as well as non-life-threatening hospital admissions must be provided at a Banner facility for you to receive in-network benefits.

Many GMC providers offer clinic based imaging and laboratory services. After May 1, 2011, imaging and laboratory services performed in a GMC provider's clinic will routinely be processed by Medical Center of the Rockies unless you request that these services be processed by a Banner facility. If you receive services provided by a non-network provider or facility, you will incur higher out-of-pocket expenses.

**Plan Participant Choice**

Remember that you do have a choice of where you receive health care services. Inform your provider that you want to use providers and services affiliated with Banner Health.

- In addition to the enclosed list, you may visit [www.BannerBenefits.com](http://www.BannerBenefits.com) to find participating providers. Click on "Resources" at the top of the page and then click "Provider Search." In-network provider information is updated regularly.
- Should there be questions regarding Banner's medical plan benefits, please contact the Service Center at Banner Plan Administration at (800)827-2464 or your local Benefits/HR department.

We regret that the Medical Center of the Rockies made this change, but by following the suggestions outlined above you can continue to receive comprehensive benefits at competitive rates. Thank you for your understanding and cooperation.

Sincerely,

Banner Plan Administration



**Carry this reference sheet with you and tell your provider that you prefer to use services affiliated with Banner Health.**

**The following locations participate in the Banner Network:**

| <b><i>Laboratory Services:</i></b>  | <b><i>Imaging Services:</i></b>  | <b><i>Urgent Care Services:</i></b>  |
|---|--|--|
| Horizon Laboratory<br>1630 17th Ave.<br>Greeley, CO 80631   | Banner Mountain Vista Orthopedic<br>5890 W. 13th St., Suite 104<br>Greeley, Colorado 80634 | Banner Medical Group Urgent Care<br>2001 70th Ave., Suite 110<br>Greeley, CO 80634 |
| Horizon Laboratory Aspen Medical Clinic<br>2923 Ginnala Dr.<br>Loveland, CO 80538                   | McKee Medical Center<br>2000 Boise Ave.<br>Loveland, CO 80538                              | BTMG Skyline Urgent Care<br>2555 East 13th St., Suite 110<br>Loveland, CO 80537    |
| Horizon Laboratory Family Care Clinic<br>615 Fairhurst St.<br>Sterling, CO 80751                    | North Colorado Medical Center<br>1801 16th St.<br>Greeley, CO 80631                        |  |
| Horizon Laboratory Fossil Creek<br>303 Colland Dr.<br>Fort Collins, CO 80525                        | Skyline Medical Imaging and MRI<br>2555 E. 13th St., Suite 100<br>Loveland, CO 80537       |  |
| Horizon Laboratory St. Lukes Medical Center<br>1101 Oakridge Dr., Suite 8<br>Fort Collins, CO 80525 | Summit View Imaging<br>2001 70th Ave., Suite 110<br>Greeley, CO 80634                      |  |
| Horizon Laboratory Summit View<br>2001 70 <sup>th</sup> Ave.<br>Greeley, CO 80634                   |  |  |
| McKee Medical Center<br>2000 Boise Ave.<br>Loveland, CO 80538                                       |  |  |
| North Colorado Medical Center<br>1801 16 <sup>th</sup> St.<br>Greeley, CO 80631                     |  |  |

**List subject to change without notification**

**Visit [www.BannerBenefits.com](http://www.BannerBenefits.com) to find participating network providers**