



Fact Sheet

Nestled in the beautiful Sierra Nevada Mountains, **Banner Lassen Medical Center (BLMC)**, a fully accredited, private, not-for-profit facility licensed to operate 38 beds, is located in the city of Susanville in scenic northeastern California. Founded in 1883, in 2004 the medical center moved into a state-of-the-art facility providing a wide range of health care for residents of Lassen County including an emergency department, acute care, inpatient and outpatient surgery, an infusion therapy center, women’s health inpatient services and comprehensive medical imaging, cardiopulmonary/respiratory and laboratory services. The medical center is located in a beautiful setting just above town with stunning views of the mountain peaks across a valley. As of 2005, Banner Lassen Medical Center is a Critical Access Hospital.



Hospital Beds (2005)

Total Licensed Beds (13 in suspension)	38
Direct Observation Unit	4
Obstetrics (of which 2 are LDRP rooms)	5
Med/Surg	17
Security Unit	3
OR Suites	3

Services

- Medical/Surgical Inpatient Services
- Outpatient Surgical Services
- Women’s Health Services
- Emergency Services – Basic Level
- Infusion Center – Chemo Therapy, Blood Transfusions, etc.
- Cardiopulmonary/Respiratory Services Inpatient and Outpatient
- Cardiopulmonary Sleep Study Services
- Comprehensive Medical Imaging
- Nuclear Medicine (2006)
- Comprehensive Laboratory Services

Employees - Medical and Professional (2005)

Employees	215
Active Staff Physicians	22
Consulting/Courtesy Staff Physicians	60
Hospitalists (still in process)	3
Volunteers/Student Volunteers	75

Numerical Data (2004)

Patient Discharges	2,677
Total Patient Days	13,170
Inpatient Surgeries	223
Outpatient Surgery	675
Emergency Department Visits	10,250
Average Length of Inpatient Stay (days)	3.3

Approval and Certifications

- JCAHO certified (2005-2008)
- Laboratory is JCAHO accredited; CLIA; Licensed in CA DHS Laboratory Field Services

Commitment to Excellence (2005)

Inpatient Satisfaction – Press Ganey

How satisfied were you with:	(Percentile)
1) The overall rating of care given?	72nd
2) The staff sensitivity to inconvenience?	54th
3) The friendliness/courtesy of the nurses?	62nd
4) The friendliness/courtesy of physician?	93rd
5) Likelihood of recommending Banner Lassen?	47th
Q-12 – Overall participation for 2005	83%



Banner Lassen
Medical Center

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