



Banner Good Samaritan® Medical Center



1012 E. Willetta
Phoenix, Arizona, 85006
(one block south of McDowell Road)
(602) 239-6040
www.BannerHealth.com

Wound Care Program - Ostomy Program

Having an ostomy is a life changing event. Whether you are facing the news that you need to have an ostomy or have an existing ostomy, you are not alone.

The Ostomy Program at Banner Good Samaritan Medical Center is prepared to help you every step of the way.

Our nationally certified wound and ostomy specialists are dedicated to helping you adjust and care for your ostomy with confidence. Starting with preoperative teaching and marking, to dealing with established stomal problems, our staff will develop a specialized plan of care to meet your needs. In addition to general ostomy management and education, the clinic can offer:

- Pre-operative stoma site marking for colostomy, ileostomy, or urostomy
- Problem stoma fitting and management
- Continent diversion management and education
- Fistula management
- Percutaneous tube stabilization and management
- Peristomal skin problems

When do you need ostomy services?

The Ostomy Program at Banner Good Samaritan Medical Center offers education for patients about to undergo a major lifestyle event due to a medical condition requiring an ostomy or for problems or questions that occur after surgery. You can expect to receive a thorough evaluation

including a detailed history to help resolve your anxiety. Preoperatively, the ostomy specialist will provide extensive education regarding the type of surgery you are about to have and what you can expect in the weeks and months to follow. The ostomy specialist will assist you in selecting a site for your stoma that fits your lifestyle and physical needs best. You will have the opportunity to handle ostomy supplies and equipment to choose a product with which you will be most comfortable.

After surgery, the ostomy specialist is available to handle any questions or problems you may experience with your stoma or supplies, skin conditions, diet, clothing, travel, activities, or intimacy issues. The clinic has a wide array of products to choose from in resolving any problems. A treatment plan will be developed with you, your family or caregivers, and your doctors. Of course, patients, families, and caregivers are provided all the training needed to ensure that the treatment plan is carried out successfully. During treatment you will remain under the care of your primary care physician or surgeon, who will be kept informed of the care provided by our program.

Please contact the Ostomy Program at (602) 239-6040, for any questions or to schedule an appointment. Banner Good Samaritan Medical Center is contracted with most insurance plans and our front office staff will provide assistance in getting authorizations for your visit.