



Pediatric Emergency Services

For every emergency

The Pediatric Emergency Department at Cardon Children's features:

- board-certified emergency and pediatric care physicians
- coverage by more than 82 pediatric physician specialists in all areas
- specially trained pediatric emergency registered nurses
- specialized pediatric support staff, such as Child Life Specialists and Pharmacists



Life with children is always unpredictable. That's why it's comforting to know that the Pediatric Emergency Department at Cardon Children's Medical Center is nearby to help manage any unforeseen events.

Cardon Children's offers the Valley a specialized care program specifically designed around the unique needs of a child. Offering an environment that is non-threatening and calming to children, our physicians and staff also strive to be informative and

assuring to their parents. It is our goal to treat a child's medical condition as thoroughly as possible...as soon as possible.

The Pediatric Emergency Department is prepared to handle everything from minor emergencies to life-threatening injuries and illnesses, including:

- Infectious conditions such as colds, acute gastroenteritis, croup and bronchiolitis
- Abdominal pain, dehydration, fever, severe vomiting or diarrhea
- Chronic, recurrent illnesses such as asthma or seizures
- Broken bones, athletic or head injuries, or lacerations
- Acute traumatic injuries
- Critical illnesses

In addition, Cardon Children's can handle specific sub-specialty cases that many other area hospitals do not address, such as hematological problems, sickle cell, oncologic issues, and neuro-surgical difficulties.



Banner Health

**Cardon Children's
Medical Center**

Cardon Children's Medical Center

1400 S. Dobson Road, Mesa, AZ 85202

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What to Expect in the Cardon Children's Emergency Department

Coming to the Emergency Department (ED) can be a frightening experience for both child and parent. We hope that the following information about what you can expect if your child needs to visit the ED will help.

Registration & Nursing Quick Look

When you enter the ED, your first contact will be the hospital Registration and Quick Look area. Registration will take your child's name and a brief description of the issue. A Registered Nurse will perform a brief assessment in order to determine your child's condition and prioritize their clinical urgency in order to send them to the most appropriate treatment area.

Every effort is made to keep waiting times short and we will try to give you updates as often as possible.

Intake Area

Following Quick Look, you will be seen in either the Intake Area or be brought back to an acute care treatment room. Within the Intake Area, your child will be seen by a physician and a registered nurse. The physician will perform an assessment and order all applicable testing, such as blood work and X-rays. The Registered Nurse will take your child's medical history and answer any questions you or your child might have.

After your testing is complete, the Emergency Department physician will discuss your child's treatment plan with you. If your child requires admission to the hospital, the ED physician will discuss this with you.

Going Home

When your child is ready to go home, the ED physician will provide a copy of the treatment plan and any prescriptions, and will let you know when to make an appointment for follow-up care. We will forward information about your child's stay in the ED to his or her primary care physician (if you don't have a primary care physician, we'll be glad to refer you to one). Our social worker can help arrange any special services you may need. On your way out, you may be asked to stop at our discharge area to complete the registration process, including insurance information.

Hospital Admission.

If your child is admitted, he or she will go to one of the following areas within the hospital:

- Pediatric Intensive Care Unit, Floor 2
- Neonatal Intensive Care Unit, Floor 3
- General Pediatric Units, Floors 4, 5, 6
- Hematology and Oncology Unit, Floor 7

Family friendly

Cardon Children's understands the importance of family when it comes to caring for children. In the Cardon Children's Pediatric Emergency Department, parents or guardians accompany their child through the treatment process.

The department is child-friendly, with a Pediatric Waiting Area that includes movies, games, books and activities, to the dedicated pediatric bays, child-sized equipment and specialized pediatric staff. The department also features private patient rooms, each colorfully decorated.



Our Physicians

The Emergency physicians at Cardon Children's are certified and specially trained in pediatric emergency medicine.

In addition, the Emergency Department physician team has at its immediate disposal more than 82 in-house physicians, covering over 15 different pediatric subspecialties, including general pediatrics, pediatric hematology/oncology, ENT, GI, neurology, orthopedics, endocrinology, intensive care, neonatal intensive care and specialized services for specific childhood diseases.

Language and Interpretive Services

Communication plays a key role in your successful course of treatment in the Emergency Department.

Cardon Children's Emergency Department offers language and interpretive services at the bedside. Please ask your nurse about these services.

What to bring with you

Parents are encouraged to bring the following items with them to ensure efficiency and accuracy:

- Your child's immunization history
- Your child's primary physician's phone number
- Information about any chronic illness or condition your child may have
- Current list of your child's medications
- X-rays or lab test results from other hospitals or clinics relating to the child's current illness (if available)