



Banner Good Samaritan
Medical Center

Family Medicine Center

One of the largest primary care practices in central Phoenix is located right on the campus of Banner Good Samaritan Medical Center. The Family Medicine Center, located on the 6th floor of the Edwards Medical Building, at the southwest corner of 12th Street and Willetta, has been serving patients for 40 years as a key component of the Family Medicine residency training program.

“We take great pride in the excellent patient care patients receive from residents and faculty in the Family Medicine Center,” says Jeff Wolfrey, M.D., the program director of the Center. “Numerous studies show that patients can receive better care from physicians at a teaching hospital than from hospitals that do not have such programs in place...this is because a teaching environment helps physicians stay current in the latest medical information.”

Each year, *Phoenix Magazine’s* “Top Docs” list includes numerous current faculty members and graduates of the Family Medicine Residency. The Family Medicine Center has been working hard to incorporate the Patient Centered Medical Home (PCMH) care model. The PCMH approach seeks to improve the accessibility, comprehensiveness, safety, quality, and cost effectiveness of care. Aspects of the model already in place include Open Access Scheduling, Group Visits, and use of Electronic Health Records. With Open Access Scheduling patients can usually see a physician



Family Medicine Center physicians expertly care for a wide range of patients, including children, pregnant women and older adults. A unique appointment program allows many patients to see a physician on the same day of calling, or within a few days.

within 48 hours, often on the same day. In Group Visit sessions physicians and staff meet with small groups of patients to manage and discuss chronic medical conditions.

Faculty members consist of board-certified family physicians, a psychologist, and a nurse practitioner. There are also on-site social services. The faculty works closely with the residents at the office throughout the three years of training. Family Medicine provides excellent care for a wide range of patients, including children, pregnant women, older adults, and preventive care for men and women as well as chronic disease management. The faculty includes providers who have undergone special training in geriatrics, palliative care, depression, anxiety, and obstetrics. The office features 22 exam rooms, with specialty areas for colposcopy, circumcision, skin biopsies, splinting, and counseling.

As part of a learning environment, family medicine resident physicians are able to spend extra time with patients, performing comprehensive evaluations. Residents confer with faculty physicians who are always in attendance for patient cases and care.



Family Medicine Center Physicians

Jeffrey Wolfrey, MD, program director, received his medical degree from the University of Virginia and completed his family medicine residency at Banner Good Samaritan. He is a clinical professor of Family and Community Medicine at the University of Arizona. He serves on the Board of Directors of the Arizona Academy of Family Physicians. He actively promotes practice innovations such as open access scheduling and group visits. His scholarly interests include generational issues in education.

Charlotte Gurule, MD, medical director for the Family Medicine Residency program, received a B.S. degree in Biology and Chemistry at Adams State University in southern Colorado, then the MD at the University of Colorado Health Sciences Center. She then completed residency at Banner Good Samaritan followed by a faculty development fellowship at the University of Arizona. Her professional interests include obstetrics, women's health and caring for underserved populations.

Sandra Miller, MD, assistant director, is board-certified in Family Practice and fellowship-trained in faculty development. She is a clinical assistant professor, Department of Family and Community Medicine, University of Arizona. She ran a busy practice for 10 years before joining the faculty. Other special interests include influenza and coccidioidomycosis (Valley Fever). She has presented seminars on resident evaluation and teaching at a national level, at the Society of Teachers of Family medicine.

Steven R. Brown, MD, clinical educator, graduated from Albany Medical College and then completed his residency at the University of California, San Francisco. Before joining the faculty at Good Samaritan, Dr. Brown worked as a full-spectrum family physician for four years at the rural Whiteriver Indian Health Service. He was awarded the American Academy of Family Physician Foundation's "Teacher Development Award" for his work as director of the student and resident program in Whiteriver and the 2006 STFM "New Faculty Scholar Award."

Susanne Burkett, MD, clinical educator. Susanne graduated from the University of Arizona School of Medicine before coming to train at Banner Good Samaritan Family Medicine Residency. After graduation, she remained for a fourth year as junior faculty while completing the faculty development fellowship at the University of Arizona. Her professional interests include Women's Health as well as Urgent Care. In her free time she enjoys traveling, reading, painting, and being active in various clubs and organizations in the community.

Kam Hunter, MD, Ph.D., clinical educator, earned his medical degrees at the University of Michigan and residency at the University of Wisconsin. He enjoys all aspects of medicine, both inpatient and outpatient. He also wanted a specialty that would allow him to indulge all of his varied clinical interests. He is the main faculty member for primary care Sports Medicine and serves as team physician for teams from the high school to professional. He brings an ongoing commitment to academic medicine, research, and teaching. He has won teaching awards at every level of his training.

Edward Perrin, MD, received his medical degree from University of California, San Diego in 2000, completed his residency at the Banner Good Samaritan and a fellowship in Geriatrics in the Internal Medicine department at Banner Good Sam. He then returned to the permanent family medicine faculty in 2005, with special interests in geriatrics, palliative medicine, and women's health. He coordinates the residency's geriatric curriculum, including rounds at a nearby nursing home, while remaining an active member of the obstetrics faculty.

Kathy Phan, MD, clinical educator, graduated from the University of Virginia with a BS in Biochemistry and her medical degree. She completed her residency at Banner Good Samaritan and a faculty development fellowship at the University of Arizona focusing her research on continuity of care and open access scheduling. After leaving Banner, she acted as the medical director for an urban Native American community health center which also focused on taking care of the underserved Hispanic population in Phoenix. Her special interests in medicine are women's health and obstetrics.

Kristine Goto, Ph.D., is a licensed psychologist specializing in behavioral health. Kristine earned her doctorate at Arizona State University, with internship and multiple rotations focused on medical psychology in primary care. She completed a post-doctoral residency in pediatric neuropsychology and assessment. She is an associate faculty member of the Center for Research in Engineering, Science, and Technology at ASU, where she developed online therapeutic applications for the Virtual Counseling Center. She is a recipient of Arizona Psychological Foundation's Post-doctoral Psychologist of the Year award.

Nona Siegel, M.S.N., FNP-C, the obstetrics coordinator for our program, is a certified family nurse practitioner with a background in public health nursing and women's health. Nona acts as a resource for residents and oversees prenatal care in the office. Her special interests include teen pregnancy, contraception, patient education and creating a nurturing work environment.