



Banner Thunderbird
Medical Center

General Information

Nonprofit Banner Thunderbird Medical Center opened its doors in 1983 and has been growing ever since to meet the health care needs of the communities in the northwest area of metropolitan Phoenix.

The 890,000-square-foot acute care facility sits on 33 acres on the southwest corner of 55th Avenue and Thunderbird Road in Glendale, Arizona. It is currently the fourth largest hospital in the Valley with 513 licensed beds.

The campus offers an array of medical services, including general surgery, critical care, emergency care, orthopedic surgery, inpatient pediatric care, heart care, cancer care, obstetrics and gynecology, medical imaging services, outpatient rehabilitation services, stroke care and adult behavioral services.

Banner Thunderbird Children's Center

No one provides the level of care to kids that Banner Thunderbird does.

Within the hospital is the highly-regarded Banner Thunderbird Children's Center, a dedicated area for pediatrics that includes a 24-bed pediatric inpatient unit and the West Valley's only pediatric intensive care unit capable of caring for the most critically ill or injured children.

In addition, Banner Thunderbird has a separate emergency room for pediatric patients. The Pediatric Emergency Department also has a separate waiting area for children and their parents.

Healing Environment

Banner Thunderbird realizes that many factors contribute to patients' healing. Evidence-based design features greet visitors to Banner Thunderbird — natural light, soothing paint colors, relaxing artwork chosen to enhance healing, and mostly private rooms. A recently completed \$290 million expansion project added a spacious and comfortable main lobby, a



patient/family library, a heart and vascular center, state-of-the-art surgical suites and a 200-bed patient tower to the campus. The new tower includes a new emergency department and all-private rooms featuring large windows, comfortable seating/sleeping areas for loved ones, wheelchair-accessible bathrooms, nurse stations outside every room, and 32-inch flat panel televisions.

Leading Edge Technology

Patients who choose Banner Thunderbird for their care can count on receiving treatment in a facility that invests heavily in medical technology proven to aid physicians in treating a variety of conditions.

One way we leverage technology to improve patient care is through use of a highly secure electronic medical record system. Important information, such as blood type, prescribed drugs, existing or past medical conditions and other aspects of our medical history, can be accounted for much more quickly in an electronic medical record, giving caregivers the ability to provide the right care, the right way at the right time.

Banner Thunderbird also offers robotic surgery, which allows for faster recovery times for patients. Robotic surgery is primarily used for gynecological, prostate and urological surgery at Banner Thunderbird.

The hospital's intensive care units feature iCARE Intensive Care technology to provide an extra layer of monitoring for our sickest patients. When a nurse steps out of a patient's room, critical care nurses and physicians in an off-site monitoring center can continue monitoring a patient's condition via a two-way, audiovisual communication system that allows them to see and speak directly with the patient and medical personnel in the room.

Top Docs

Need help finding a physician affiliated with Banner Thunderbird Medical Center? Search our extensive physician database at BannerHealth.com or call our helpful physician referral line at 602-230-CARE (2273).

Services and Programs

- Adult Behavioral Services
- Cancer Care
- Emergency Services
- General Surgery
- Heart Care
- Maternity Services
- Medical Imaging
- Neurology
- Orthopedic Surgery
- Pediatric Care
- Rehabilitation
- Stroke Care
- Women's Health

Accreditation

Banner Thunderbird is licensed by the Arizona Department of Health Services and accredited by the Centers for Medicare and Medicaid Services.

Banner Thunderbird Medical Center

5555 W. Thunderbird Road
Glendale, AZ 85306

Patient and Visitor Amenities

Gift Shop

A gift shop is conveniently located on the first floor of the hospital inside the main entrance. The shop features a variety of items, including fresh flowers, cards, toys and a selection of inexpensive to moderately priced gift items. Proceeds from the sale of items go to support programs and services in our nonprofit hospital.

Cafeteria

The cafeteria is located on the lower level and is open from 6 a.m. to 9 p.m. and midnight to 3 a.m.

Grab and go items and beverages are available during operating hours.

Vending Machines

Vending machines are located throughout the hospital, including the Emergency Room and near the surgery waiting areas on the second floor of the C tower.

ATM Machine

For your convenience, an ATM machine is located in the Main Lobby.

Directory

- Operator/Patient Information — 602-865-5555
- Admitting/Registration — 602-865-5604
- Patient Billing Inquiries — 480-684-7400
Outside Arizona — 1-866-640-3600
- Gift Shop — 602-865-5396
- Spiritual Care — 602-865-6072
- Volunteer Services — 602-865-5760
- Main Number — 602-865-5555

