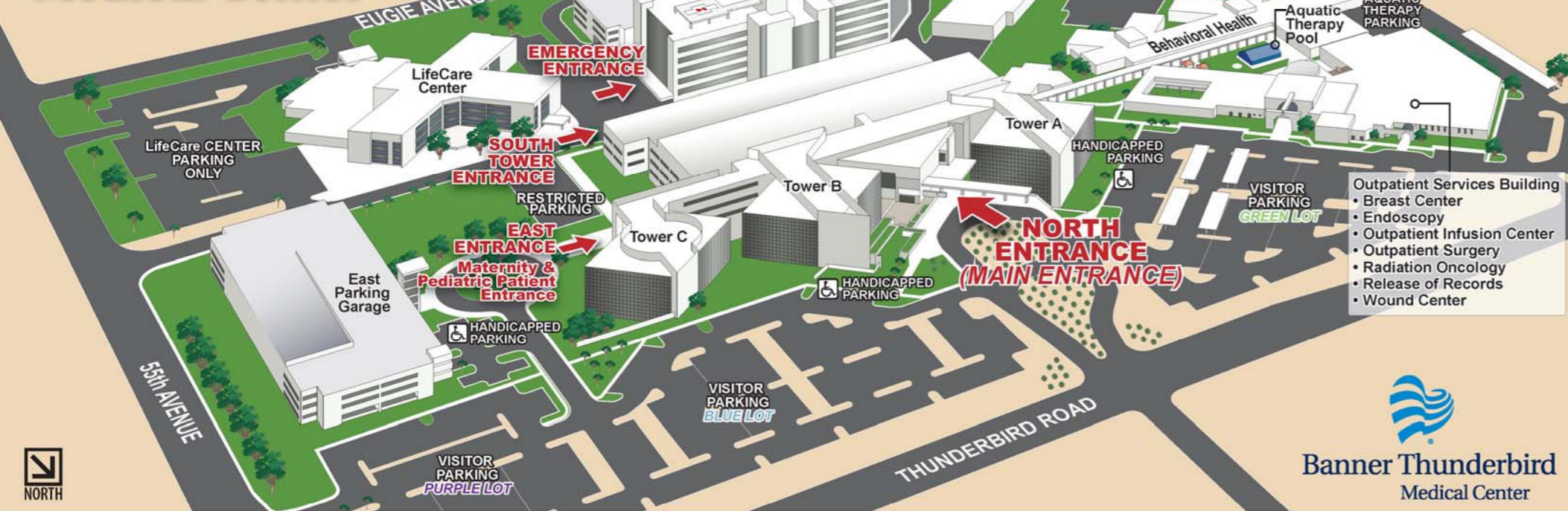


# Banner Thunderbird Medical Center



**Banner Thunderbird Medical Center**



Visitor's Guide and Map

## Driving Directions

**From I-17**  
 Take the Thunderbird Road exit and go west to 55th Avenue. We are on the Southwest corner.

**To reach us from Interstate 10**  
 Take the 51st Avenue exit and go north on 51st Avenue, approximately 9 miles to Thunderbird Road. Turn left on Thunderbird to 55th Avenue. We are on the Southwest corner.

**To reach us from the 101**  
 Take the Thunderbird Road exit and go east until you reach 55th Avenue.



**Visiting Hours**  
 Regular hospital visiting hours are 8 a.m. to 9 p.m., daily, unless otherwise indicated. Please understand that there are occasions when hospital staff may ask visitors to leave in order to better care for the patient.

Controlled visiting hours are 9 p.m. to 5 a.m. The North (Main) and South entrances close everyday at 9 p.m. and reopens at 5 a.m. Visitors may enter the hospital through the East entrance only. Security will be stationed at the East entrance for visitor check-in and badges.

The Emergency Department has a limit of two visitors per adult patient and three visitors per pediatric patient at all times.

Partners in Caring participants are allowed to stay in the patient's room at night. If they leave the building during restricted hours, they must check-in with Security at the East entrance desk.

Visiting hours do not restrict OB/Triage patients. Parents are welcome all day at the Pediatrics/Banner Children's Center.

Neonatal Intensive Care Unit (NICU)/Continuing Care Nursery (CCN) has all day parent visitation, with the exception of closing daily from 6:45-7:45 a.m. and p.m.

Significant others may visit Maternity/OB patients at any time. Friends and family follow regular visiting hours.

**Critical Care Unit**  
 Due to patient care activity by the hospital staff, the CCU is closed to visitors during the following hours.

6 a.m. to 8 a.m.	6 p.m. to 8 p.m.
1 p.m. to 2 p.m.	1 a.m. to 2 a.m.

**Adult Behavioral Health Unit**  
 Visiting hours are 12 p.m. to 1 p.m. and 5 p.m. to 6 p.m. daily. Due to the nature of treatment needs, visiting hours are limited and subject to change. Nursing units can advise regarding holiday visiting schedules and opportunities for family members to participate in educational sessions. Visitors must be 15 years of age or older. All food items are prohibited, and any beverages must be in factory-sealed containers.

**Dining**  
 The Banner Thunderbird Cafe is located on the Lower Level near the A Tower and offers a variety of hot and cold food seven days a week. General hours of operation are 6 a.m. to 9 p.m. and Midnight to 3 a.m.

**ATM Machine**  
 An ATM machine is located in Banner Thunderbird's cafeteria vending area located on the Lower Level.

**Wireless Phones**  
 Cellular phones and two-way pagers are permitted in most areas of the hospital. Their use is prohibited in the Emergency Department, surgical areas and any of the hospital's intensive care or critical care units where they might interfere with patient care.

**Guest Parking**  
 Visitors are invited to use the parking structures on the East side (55th Avenue) or South side (Eugie Avenue) of the hospital, not to mention the various lots surrounding the hospital. Parking is Free.

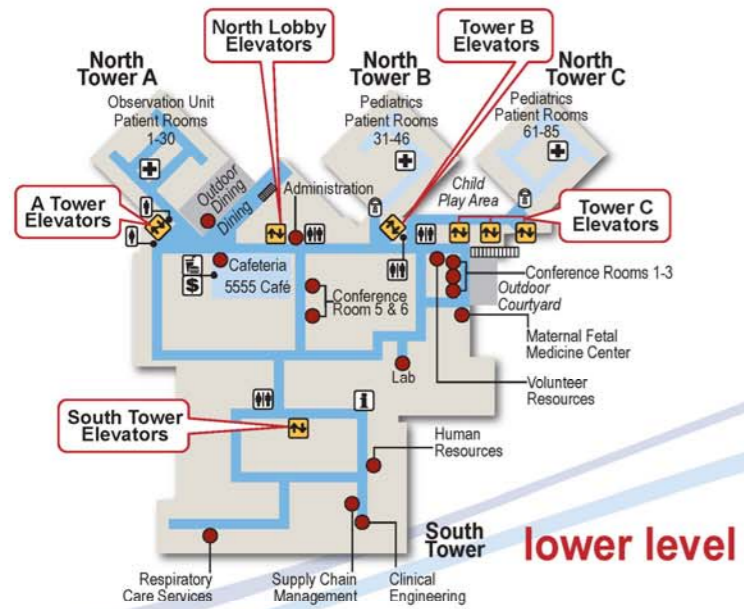
**Banner Thunderbird Gift Shop**  
 We are conveniently located just off the Main Entrance of the hospital in the North Lobby on the first floor. Please call us at (602) 865-5396. We are happy to help you with credit card purchases over the phone. We welcome your questions—we can help you find the perfect gift for your loved one!

**Store Hours**  
 Monday - Friday 8 a.m. to 8 p.m.  
 Saturday - Sunday 12 p.m. to 5 p.m.

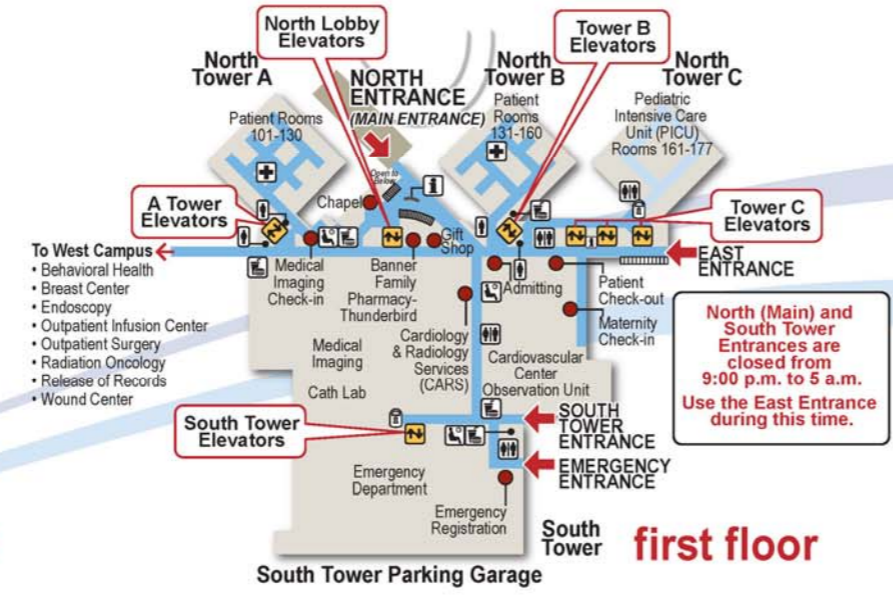
**Smoking Policy**  
 Banner Thunderbird is a tobacco-free campus. Smoking and the use of tobacco products is prohibited anywhere on the campus.

**Banner Thunderbird Medical Center is a tobacco-free campus.**

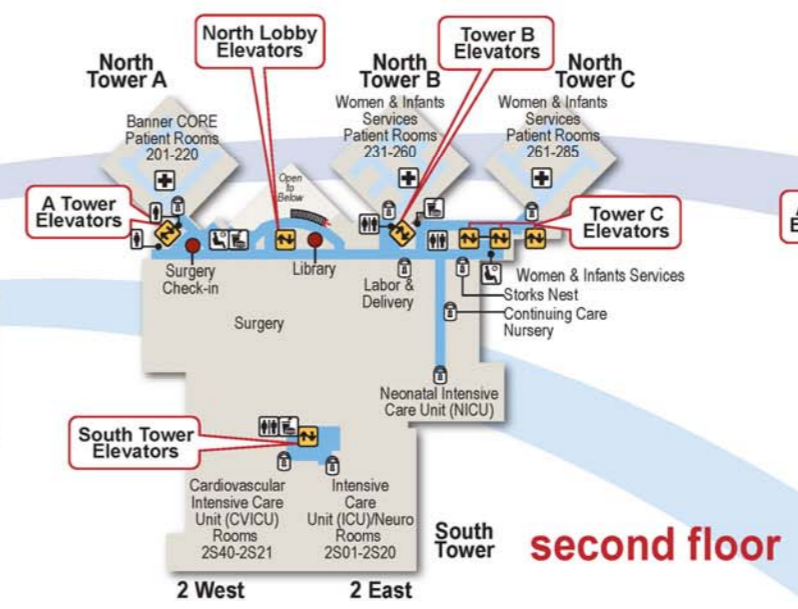
5555 W Thunderbird Road • Glendale, Arizona 85306  
 (602) 865-5555 • [www.BannerHealth.com/Thunderbird](http://www.BannerHealth.com/Thunderbird)



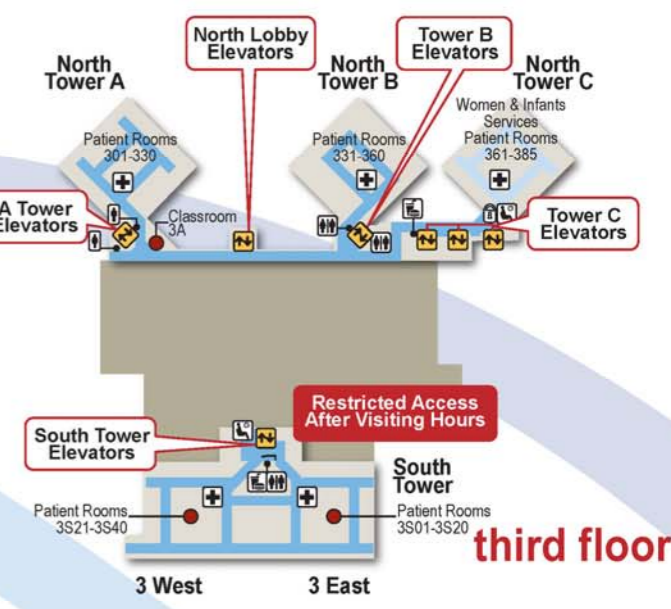
**lower level**



**first floor**



**second floor**



**third floor**

department listing	floor
Administration	LL
Admitting	1
Banner CORE Center for Orthopedics	2
Banner Family Pharmacy-Thunderbird	1
Behavioral Health	West Campus
Breast Center	West Campus
Cafeteria - 5555 Café	LL
Cardiology & Radiology Services (CARS)	1
Cardiovascular Center Observation Unit	1
Cardiovascular Intensive Care Unit (CVICU) (South Tower West)	2
Cath Lab	1
Classroom 3A	3
Clinical Engineering	LL
Conference Rooms 1-3	LL
Conference Room 5-6	LL
Continuing Care Nursery	2
Emergency Department	1

department listing	floor
Emergency Registration	1
Endoscopy	West Campus
Gift Shop	1
Human Resources	LL
Intensive Care Unit (ICU)/Neuro (South Tower East)	2
Lab	LL
Labor & Delivery	2
Library	2
Maternal Fetal Medicine Center	LL
Maternity/Antipartum/Postpartum	2
Maternity Check-in	1
Medical Imaging Check-in	1
Neonatal Intensive Care Unit (NICU)	2
Outpatient Infusion Center	West Campus
Outpatient Surgery	West Campus
Patient Check-out	1

department listing	floor
Pediatrics	LL
Pediatric Intensive Care Unit (PICU)	1
Radiation Oncology	West Campus
Release of Records	West Campus
Storks Nest	2
Supply Chain Management	LL
Surgery Check-in	2
Volunteer Resources	LL
Women & Infants Services (WIS)	2
Wound Center	West Campus

patient rooms	floor
Patient Rooms 1-30 (North Tower A)	LL
Patient Rooms 31-46 (North Tower B)	LL
Patient Rooms 61-85 (North Tower C)	LL
Patient Rooms 101-130 (North Tower A)	1
Patient Rooms 131-160 (North Tower B)	1
Patient Rooms 161-177 (North Tower C)	1
Patient Rooms 201-220 (North Tower A)	2
Patient Rooms 231-260 (North Tower B)	2
Patient Rooms 261-285 (North Tower C)	2
Patient Rooms 301-330 (North Tower A)	3
Patient Rooms 331-360 (North Tower B)	3
Patient Rooms 361-385 (North Tower C)	3
Patient Rooms 2S01-2S20 (South Tower East)	2
Patient Rooms 2S21-2S40 (South Tower West)	2
Patient Rooms 3S01-3S20 (South Tower East)	3
Patient Rooms 3S21-3S40 (South Tower West)	3
Patient Rooms 4S01-4S20 (South Tower East)	4
Patient Rooms 4S21-4S40 (South Tower West)	4
Patient Rooms 5S01-5S20 (South Tower East)	5
Patient Rooms 5S21-5S40 (South Tower West)	5

- map key
- Information
  - Elevators
  - Stairs
  - Restrooms
  - Waiting
  - Nurse's Station
  - Vending
  - ATM
  - Restricted Access
  - Hallways
  - Restricted Hallways



**fourth floor**



**fifth floor**