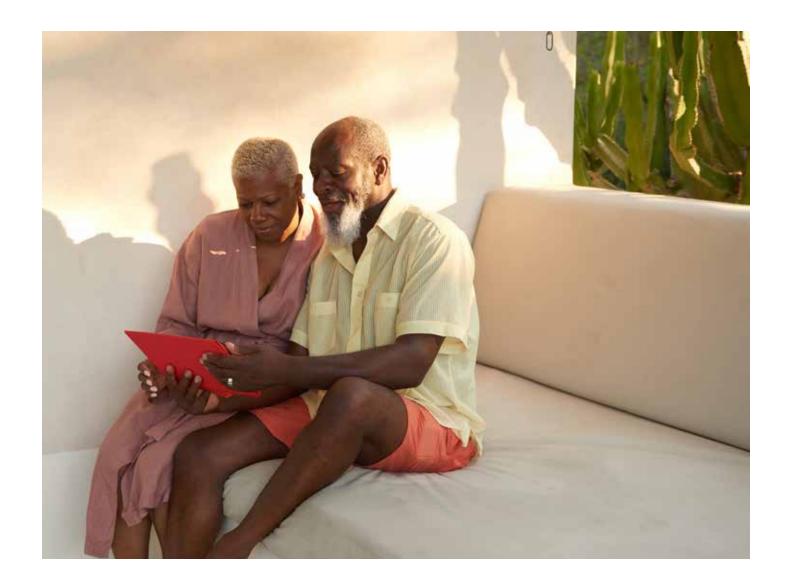


**≥** Banner Beyond .



# Did you know?

A primary care provider generally manages 2500+ patients. Each Banner Beyond physician will have no more than 300 patients.

## Introducing Banner Beyond™

At Banner Health, we are committed to meeting the changing needs of patients of all ages throughout their lifetime. You've built freedom into your life, and you want your health care to be as flexible as you. You want to build a relationship with your primary care physician and know they're available for you when you need them for as long as you need them. That's why we created Banner Beyond, a new way of getting the comprehensive, personalized health care you need when and how you need it.

As a Banner Beyond member, you have a trusted health partner and the resources of one of the nation's largest health systems, Banner Health, on your side. Welcome to a new way of taking care of your health – your way.

### **Banner Beyond Benefits**

Banner Beyond offers a distinctive health care experience from the minute you join. Enrollment in Banner Beyond is limited to ensure you have the direct communication to your primary care physician you expect. Each physician will have a small and limited number of patients. As a member of Banner Beyond, you will receive primary care at the beautiful Banner Health Center conveniently located in Desert Ridge.

#### Making health care flexible and convenient for you, Banner Beyond includes:

- 24/7 direct communication to a Banner Beyond physician and care team
- Coordination of referrals and appointments with medical specialists
- Dedicated Banner Beyond telephone number for members
- SENS Solution® Wellness Program
- Nationwide care coordination connection to over 60,000 physicians nationwide
- Members-only entrance, waiting room, and exam rooms
- Primary care physicians serving only Banner Beyond members
- Same- and next-day appointments for primary care visits
- Telehealth visit option
- Unlimited health coaching

Medical costs, such as the ones described below, are not covered by your membership fee:

- Diagnostic testing
- Hospital and/or emergency room
- Medical specialists' appointments and care
- Prescriptions
- Urgent care

#### Cost of Membership

Banner Beyond is open to individuals and families. Family members in your household can be added to your plan at a lower cost.

- Individual membership: \$7000 annually
- Additional family members: \$5000 each annually

## Meet your Banner Beyond primary care physicians



Janna Hami, MD

"I am an adamant advocate for my patients and go above and beyond for their well-being." Janna Hami, MD was inspired to become a physician at a young age. Her mother had a career in health care, and she helped care for her ailing father who succumbed to a terminal brain disease when Dr. Hami was only 18 years old.

Dr. Hami maintains a diverse, active lifestyle. Born and raised in Alberta, Canada, she enjoys the outdoors, and traveling, hiking, and swimming in the beautiful State of Arizona. She has also traveled to Africa and Haiti as a volunteer physician to aid in humanitarian efforts. In addition, Dr. Hami is also an award-winning dancer and fitness instructor.

Always feeling that family medicine was her true calling, Dr. Hami enjoys practicing continuity of care and getting to intimately know her patients and their families. She values the art of medicine and understands that treatment plans are not "one size fits all."

During her medical training, Dr. Hami worked with the Andrew Weil Center for Integrative Medicine in Tucson. This experience nurtured her passion for integrative medicine and desire to develop an individualized, achievable health plan for each of her patients. Dr. Hami integrates diet, exercise, and other modalities into treatment plans in addition to traditional clinical options such as medications, medical specialists, and procedures.

Prior to joining Banner Health, Dr. Hami provided health care to the homeless as the medical director for Phoenix-based, Circle the City; she led development of mobile, inpatient and outpatient clinics for patients of all ages. Dr. Hami has also supported the next generation of family medicine practitioners and was an assistant professor at Mesa-based A.T. Still University, as well as being a preceptor for medical students from Midwestern University and the University of Arizona.

Married since 2017 to husband, Fahad, a business analyst and information technology professor at Grand Canyon University, Dr. Hami looks forward to building relationships with her Banner Beyond patients and helping them achieve their health and wellness goals.

**Medical School**Saba University School of Medicine

Residency

St Joseph's Hospital and Medical Center

**Board Certification** 

American Board of Family Medicine

Committed to providing flexible care that supports your lifestyle, Banner Beyond physicians are dedicated to building lifetime relationships with you and your family.



Loren S. Lasater, MD, FAAFP

"My goal is to develop healing relationships with my patients through listening, showing dignity and respect, and learning what matters most to each individual."

Growing up watching the television series, "Marcus Welby, MD," a young Loren Lasater was inspired by the caring, compassionate family doctor and decided to become a family medicine physician. Through his clinical knowledge and Dr. Welby-inspired care and compassion, Loren Lasater, MD prioritizes and individualizes each patient's care.

Dr. Lasater was born and raised in Houston, Texas and completed medical school in his home state. A proud, loyal Texan, he remains an associate professor of family medicine at Texas Christian University and University of North Texas Health Science Center School of Medicine in Fort Worth.

Dr. Lasater has been active in the United States Army Reserve for more than eighteen years and is a Colonel in the Medical Corps. He maintains his health and conditioning for his periodical Army Reserve fitness test by running Phoenix's desert trails and skiing in Telluride, Colorado. He also enjoys reading history and science fiction books.

In the Lasater household, health care is a family passion. His wife, Nancy, has a master's degree in health administration, is a registered dietitian, and teaches at Paradise Valley Community College. They have three children and two rescue Labrador Retrievers.

Before moving to Arizona, Dr. Lasater was a physician leader and practicing physician in Texas and was actively involved in academic medicine. Most recently he was the chief medical director for Family Medicine Ambulatory Care, supporting the family medicine residency program at John Peter Smith Physician Group in Fort Worth. He was also a multi-regional director for the Texas Academy of Family Physicians. He has continued his academic career as a Clinical Associate Professor of Family Medicine and Community Medicine at the University of Arizona.

First introduced to the Valley of the Sun during his family medicine residency, Dr. Lasater is excited to return to Phoenix and support the health of our growing community.

#### **Medical School**

University of Texas Medical Branch School of Medicine

#### Residency

Phoenix Baptist Hospital

#### **Board Certification**

American Board of Family Medicine

## **Helpful Information**

#### Connecting With Your Banner Beyond Primary Care Physician

#### What happens if I need care or have a question after office hours (8am - 5pm)?

Your Banner Beyond physician is available to you any time you have a medical concern. You can text or call them directly 24-hours a day, seven days a week.

#### Will I always have my own personal physician answer my calls?

Your Banner Beyond personal physician will be available to you 24/7 for every health care need you have. Fortunately, Banner Beyond physicians are partners, so in the event that your physician is not available, you will receive the same level of direct communication and care from another Banner Beyond physician or care team member. All Banner Beyond physicians have secure access to members' medical records, so you can feel confident you will receive informed, complete care.

#### Will I be able to do telehealth appointments with my Banner Beyond physician?

Yes. Launched in March 2020, Banner Health has led the way providing telehealth visits, with patients rating their experiences a 4.92 out of five stars. When scheduling an appointment, let us know if you prefer a telehealth appointment. At the time of the visit, you will receive a link that securely connects you directly with your Banner Beyond physician.

#### What if I have a medical issue when I am traveling?

For non-emergencies, you can text or call your personal Banner Beyond physician. They can provide telehealth services and/or help coordinate your care with the appropriate medical providers, health systems near you, or one of the 60,000 physicians connected to our program.

In the event of a life-threatening emergency, call 9-1-1 or go directly to the closest hospital emergency room (ER).

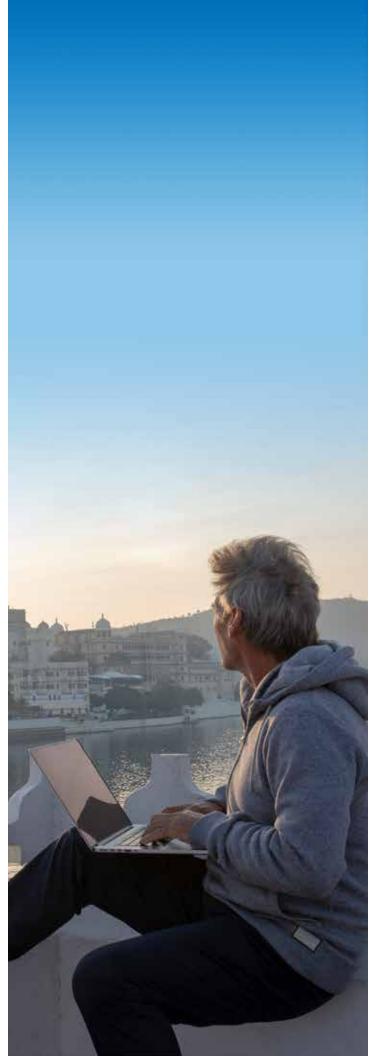
#### Getting Support from Your Banner Beyond Primary Care Physician and Care Team

#### What if I have a lot of questions during my appointment with my Banner Beyond physician?

Banner Beyond was designed to provide a more relaxed, customized health experience by limiting the number of members in the program. You will have all the time you need to ask questions and discuss available treatment options- not just medications- for any medical condition you may have. Your Banner Beyond physician will have that extra time to spend with you and be available via call or text for questions that may surface after or in-between appointments.

#### What happens if I need to see a specialist?

After an evaluation by your Banner Beyond physician, a referral to a medical specialist may be needed. In such situations, your Banner Beyond physician will work with you to find the best specialist to meet your unique needs. Your clinical needs, urgency of the medical issue, and personal preferences (proximity to home, physician gender, etc.) will be discussed to find the right specialist to address your illness or condition. Your Banner Beyond physician may contact the specialist to discuss your medical needs and goals. Finally, your Banner Beyond care team will coordinate your referral and appointment by contacting the specialist and ensuring you have all the information you need to have an exceptional visit.



#### May I continue to use my current primary care provider?

As a member of Banner Beyond, your primary care will be supported exclusively by our primary care physicians to ensure continuity of care, 24/7 communication to your physician, and optimization of your Banner Beyond benefits. When you become a member, we will work with you and your current primary care provider to have your medical records transferred to the Banner Beyond physician you choose, so you can be assured your medical history is integrated into your future treatment plans.

#### Joining Banner Beyond

# May I use my Health Savings Account (HSA) to pay for the annual membership?

Your HSA can be used to pay for many medical costs. However, you will want to check with your HSA to confirm if your funds can be used for a Banner Beyond annual membership fee.

#### How do I become a member of Banner Beyond?

Please call **480-999-2644** or email

bannerbeyond@bannerhealth.com, and we will schedule a time convenient for you to discuss program details and answer any questions you may have. We will also make sure you have an opportunity to meet with the Banner Beyond physicians and care team. We will then walk you through the registration process so you can begin to take advantage of all the benefits and services Banner Beyond offers you.

#### I have more questions. Whom can I contact?

If you have questions or would like more information about Banner Beyond, please call **480-999-2644** or email **bannerbeyond@bannerhealth.com.** 

Banner Beyond is available exclusively at:

Banner Health Center Desert Ridge 4375 E. Irma Ln.

Phoenix, AZ 85050 bannerbeyond@bannerhealth.com

bannerhealth.com