

## **EMERGENCY DEPARTMENT PROVIDER ORIENTATION INFORMATION**

### **ORTHOPEDIC COVERAGE:**

- Dr. Richard Davis covers our orthopedic cases and provides excellent service to the patients and the ED. He takes his role seriously and is adamant that he is notified day or night when any of his patients present to the ED for an orthopedic complaint (even if you are not sure if someone needs immediate or non-emergent care).
- Notify Dr. Davis about all of his post op patients who present to the ED, even if the presentation does not appear to be orthopedic. If it is obviously unrelated then leave a face sheet in his box. If it is potentially related in any way to his care (infection/pain/alloc/fever etc.) call him immediately. The face sheets can be printed by a nurse or clerk. Leave the face sheet with a diagnosis and/or ortho concern written on the top, in the "Davis" bin over the fax machine in the ED Physician office. This is for all ortho cases whether you need to call him or not.
- Dr. Davis wants to be notified about all emergent/surgical orthopedic cases in the ED.
- Leave a face sheet on all patients that are to follow up with him in his box.
- Dr. Davis will accept calls on his cell phone if he is able, even if he is out of town and he is not on call, especially for non-emergent cases and he will help if he can. If there is no ortho coverage and the patient needs a consult, call/transfer to an outside facility.
- If there is a non-emergent routine follow-up, Dr. Davis requests that you wait until after 5am to call. If it is something that needs immediate care, call him at any time.
- Do not give his personal cell phone number to patients.

### **ULTRASOUND:**

- For those with Ultrasound Privileges, we have our own Ultrasound machine located in the Radiology Department. If needed, the Radiology Tech will bring the machine to you.
- Leave your impression on the machine
- If you have questions, you may call Dee Towne in the Radiology Department at Ext: 7150. She will be able to answer any ultrasound related questions you may have.

### **LAB:**

- If you need to add a lab after the original orders have been input, you must notify the lab that you have added it. The lab is not able to see the additions on their end which could increase your wait time if the lab is not aware it was ordered.

### **GLIDESCOPE:**

- We have our own glidescope in the ED which is locked in the medication room. A nurse will bring it to you upon request. The trauma room has all the attachments/different sizes needed on the wall as well as the rigid reusable stylet.

### **HOSPITALIST COVERAGE:**

- We have 24/7 hospitalist coverage. The call list is located on the bulletin board in the ED Providers office with all the numbers.
- Please be considerate of their sleep time by not making unnecessarily late night or early morning calls.
- The hospitalists do not mind us calling for their opinion regarding a case, however, if we are not intending to admit the patient here and it is late; please hold any telephone consults you have for them until the day.
- We do not have Cardiology here and we do not have Nuclear Medicine on the weekend, therefore, we cannot take R/O Cardiac patients for observation and repeat enzymes on Friday and Saturday as we

cannot obtain a stress test prior to discharge the next day so we must transfer them and any patients with elevated troponins or those who you feel need immediate Cardiology evaluation.

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**SURGERY COVERAGE:**

- We have two (2) surgeons and we may not have a surgeon on call every day of the month. We are not a trauma center and they do not do trauma per se. If we have a penetrating wound that needs immediate attention you will need to call them.
- If you have a MVC that has multiple rib fractures etc., you will need to stabilize them and transfer them to Renown which is the Trauma Center in Reno. We do not keep multiple rib fractures with pulmonary contusions for observation. Order a CXR and pelvis, stabilize and transfer (Renown Trauma Center will order all CT's etc.). Renown Medical Center prefers the patients transferred ASAP and not delay by doing CT's.

**TRANSFERS:**

- The main hospitals we transfer to are: Renown Medical Center; Saint Mary's (both in Reno); and Carson Tahoe (Carson City). The numbers are located on the bulletin board in the ED Provider office. These facilities are very busy and may only want limited information, however, will take the transfer in most cases.
- We have our own EMS service on the campus and if they are available it can be quicker to use them than to call for Air transport.
- If you need Air transport and the weather is good, call them as soon as you think you need them, which will give you time to stabilize the patient as much as possible. The flight time is minimal from here to Reno. For critically ill patients, Air might be the best way as the time in the air is the only time a physician will not be in attendance. Winter weather may make a difference and you may not have a choice if they are grounded due to bad weather.

**SPECIALIST:**

- We have OB, Surgery, Orthopedics and Pediatrics coverage in house. The Hospitalist admits all patients for primary care and the patients with no physician.
- A schedule is on the bulletin board in the ED Provider office for the Specialty Clinics here in Fallon for Dermatology, ENT, Cardiology and Urology.
- We can send patients to the clinics for follow-up and at times if you need a consult immediately, you can send the patient to the clinic from the ED if the specialist is able to see them. Ask the ED Tech or the nurse to help arrange this.
- We do not have Neurology, Neurosurgery, Dental, Pulmonary, GI or any other specialty.