



Appointment and Cancellation Policy and Procedure

Welcome to Banner Children's Specialists,

Please read and review this appointment and cancellation policy and procedure document carefully.

Medical care and therapy is a commitment and an agreement. When an appointment is scheduled, the time is set aside for you and your child. Attendance at the session is important.

Cancellations and missed appointments may not only interfere with your child's treatment plan, but impact other patients who would have benefited from the clinic time with the physician.

If you must reschedule or cancel your child's appointment due to an emergency or an illness, we ask that you provide advance notice (at least 1 business day). Patients that call to cancel the day of their appointment or do not show are considered to have NO SHOWED. After the third NO SHOW, a discharge letter will be sent to you with a copy to your primary care physician and you will be encouraged to find another specialist.

We encourage you to make a return appointment prior to leaving the office.

If you have any questions, our office manager is available to address your concerns.

Patient Name and Date of Birth

DATE

Guardian Signature