



IMPORTANT INSURANCE INFORMATION

To the New Patient: Welcome and thank you for the opportunity to assist you in your care.

The Banner Concussion Center is a Banner Medical Group Center located at 1320 N. 10th Street Suite B. This center is not an emergency department. Services in the center are scheduled and patients must pay for care or have insurance that covers the cost of your care.

We will make every effort to work with your insurance company to obtain payment for services.

Many patients with insurance have to pay a portion of their bill. Payment will be expected at time of service for all patients who have an insurance plan that requires a co-payment, co-insurance or deductible from the patient.

The Banner Concussion Center will work with your insurance carrier to confirm that all authorizations are in place before services are scheduled. This is not a guarantee of payment by your insurance carrier. Some procedures that are performed could be denied and will be billed to the patient. This is dependent on each insurance plan.

Our front office staff will contact your insurance company prior to your first appointment to confirm that services in the center are covered under your benefit plan. They will also ask if you have a co-pay and/or deductible which must be paid at the time of service.

We rely on your insurance company to provide us accurate information. However, insurance programs are complicated. ***It is the responsibility of patients to understand their insurance benefits and payment responsibilities.***

How can you help eliminate problems with insurance?

Provide complete and accurate information about your insurance coverage. Always let us know if your insurance changes. Keep us informed of any address and phone changes.

- Provide us with information about every insurance policy that you have.
 - Always carry your insurance card with you to your appointments.
 - Ask us to confirm that authorizations are current at all times.
 - Pay all co-pays and deductibles at the time of service to keep billing up to date.
 - Don't hesitate contacting us at 602-839-7285, if you have any questions.
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Signature of Patient or Representative

Relationship to Patient

Print Name

Date and Time