

#### **Guest Relations**

Our philosophy is to not only meet guest expectations but to exceed them.

The Guest Relations program at McKee Medical Center provides support to patients and their families as they come to McKee for outpatient procedures, to access the Emergency department or as a visitor. Volunteers greet each person as he or she enters the Outpatient/Emergency department entrance and are available to provide assistance

Guests will receive information about the department from which they are receiving services, and volunteers will check back from time to time to assess their needs. Volunteers can assist individuals who have difficulty walking by transporting them to and from McKee's entrances in a golf cart purchased by the hospital volunteers.

# For the Safety of Patients and Staff It is important that children under age 14 be accompanied by an adult (other than the

patient) at all times.

Please do not visit if you are feeling ill or have any of the following symptoms: rash, vomiting, fever, diarrhea, runny nose, sore throat, cough, pink eye, chicken pox or chicken pox exposure within the past two weeks.

Visitor Parking
Visitor parking is available in the lot in front of the hospital. Call hospital security at extension 1491 for information about RV and large vehicle parking.

#### Free Wi-Fi at Banner Health Facilities

We know that while you are here, you need to stay connected. Notebooks, mobile phones and tablets that are Wi-Fi Certified can be used at Banner Health locations. Connecting is simple. Just power-up your computer or mobile device, select "BannerGuest" from the available wireless networks and open the Internet browser. You will be directed to our splash page where you can review Terms and Conditions. By clicking "I Agree", you will be connected to the Internet.

### Gift Shop

Gift Shop hours are as follows:

Monday-Friday. . . . . . . . . 8:30 a.m. to 4:30 p.m.

during the hours listed above.

#### Coffee Cart

Satisfy the urge for an espresso drink at the Western Espresso Coffee Cart located on the first floor near the main entrance.

Monday-Friday. . . . . . . . . . 7:30 a.m. to 5 p.m. Saturday . . . . . . . . . . . 7:30 a.m. to noon.

## **Location Map**



McKee Medical Center 2000 Boise Ave. Loveland, CO 80538

(970) 820-4640 www.BannerHealth.com/McKee











