

# How to Read Your Banner Health Billing Statement

See below for an easy-to-use guide to help you read your Banner Health statement.

- Account Number**  
Please use the account number when making payments or speaking with customer service.
- Payment Methods**  
Easy payment options available online, by phone or by mail.
- Important Messages**  
Messages, account status, reminders and financial assistance contact information.
- Customer Service**  
Customer service contact information.
- Help Reading Your Bill**  
Download the Patient Concierge App on your smart phone and scan the QR code to learn more about your billing statement.
- Payment Coupon**  
When mailing in your payment, please detach and place in the return envelope provided.
- More Information Available to You**  
A list of online features to help with your account.
- Change of Address or Health Insurance Information**  
Fill this form out if you changed your address or health insurance information. Please detach and place in the return envelope provided.

**1 Account Summary**  
Statement Date: 10/03/2019  
Total Patient Balance: \$150.00  
Payment Plan Amount Due: \$0.00  
Amount Due Not on Payment Plan: \$150.00  
Amount Due Now: \$150.00

**2 Payment Methods**  
Pay online at bannerhealth.com/pay  
Pay by phone 1-888-299-1220  
Pay by mail. Payments can be made returning the coupon below.

**3 Important Message**  
Can't pay the full amount? We're here to help. Please contact us to discuss extended payment options or financial assistance.

**4 Payment Options**  
Payment Plan: \$50.00 x 3 months  
Pay In Full: \$150.00  
View All Options: bannerhealth.com/pay

**5 Need Help with your Bill?**  
Scan the QR Code to download the Patient Concierge App.

**6 Pay by check or money order.**  
Amount Due Now: \$150.00  
Amount Enclosed: \_\_\_\_\_  
Banner Health, P.O. Box 741275, Los Angeles, CA 90074 1275

**7 Secure, Convenient and Quick - Online Bill Pay is Now Available**  
Banner Health now allows you to access account information and pay your bill online.

**Online features include:**

- Simple enrollment steps
- Email reminders when your bill is ready for you to view and pay
- Immediate payment confirmations
- Ability to continue to receive paper statements while making payments online

**Enroll Today!**  
Go to bannerhealth.com/pay. You will need the account number that's printed on your statement to pay your bill online. To speak with a financial counselor, or for enrollment assistance, please call 1-888-264-2127.

**8 Change of Address or Health Insurance Information**

PATIENT NAME	INSURANCE NAME
NEW ADDRESS	POLICY # GROUP #
HOME PHONE #	INSURANCE ADDRESS
CELL PHONE #	INSURANCE PHONE #
EMAIL	INSURED'S NAME INSURED'S DOB
	INSURED'S EMPLOYER PATIENT'S RELATION TO INSURED

Welcome to Banner Health  
Enter your information to see what you owe or make a payment

Account Number: 1234567  
Patient's Date of Birth: Month Day Year (YYYY)

Amount Due Now: \$150.00

Payment Methods: Pay online, Pay by phone, Pay by mail

Important Message: Can't pay the full amount? We're here to help.

Customer Service: Contact Us: 1-888-264-2127

Need Help with your Bill? Scan the QR Code

View My Bill

## Visit Banner Health's Website

Pay your bill online and access additional billing information, such as financing options, help reading your bill, and frequently asked questions.

<http://www.bannerhealth.com/pay>