

## Patient Rights and Responsibilities

- Be informed in advance of care/service being provided and one's financial responsibility.
- Have one's property and person treated with respect, consideration, and recognition of patient dignity and individuality.
- Be free from mistreatment, neglect, or verbal, mental, sexual, and physical abuse, including injuries of unknown source, and misappropriation of patient property.
- Be able to voice and have grievances/complaints investigated regarding treatment or care or lack of respect of property, or recommend changes in policy, personnel, or care/service without restraint, interference, coercion, discrimination, or reprisal.
- Choose a health care provider.
- Receive appropriate care/service, without discrimination, in accordance with physician orders, if applicable.
- Be informed of any financial benefits when referred to the pharmacy.
- Be fully informed of the care/service to be provided as well as any modifications to the plan of care.
- Be able to identify personnel members through proper identification.