

FAQs

Frequently Asked Questions

May I volunteer at the Banner-UMC facility of my choice?

- Yes, volunteer opportunities are available at all of our Tucson campuses: Banner-University Medical Center Tucson, Banner-University Medical Center South, Banner-Children's at Diamond Children's Hospital, the University of Arizona Cancer Center North, and ambulatory clinics throughout the region, including our brand-new North Clinics.

What types of volunteer opportunities are available at Banner-UMC?

- Volunteer opportunities include:
 - Information Desks/Concierge
 - Administrative and project support
 - Floor Support (at various hospital and clinic departments)
 - Pediatrics: Libraries/Reading Programs, tutoring, Child Life
 - Pet Therapy
 - Music Therapy
 - Emergency Room Assistance
 - Retail/Gift Shops
 - Spiritual Care
 - Surgery Waiting Rooms
 - Banner-UMC also utilizes volunteer support for single-day events and or long-term projects.

Is court-mandated community service available through Banner-University Medical Center (Banner-UMC) Volunteer Resources?

- The Volunteer Resources Department is unable to provide court-ordered community service.

Does the Volunteer Resources Department provide observation, shadowing or internship opportunities?

- The Volunteer Resources Department does not currently oversee this experience. However, we are able to provide employees a copy of Banner's most current Observation policy. For all non-employees please contact BH-studentcoordination@bannerhealth.com for inquiries. For more information, please e-mail us at BUMCVolunteer@bannerhealth.com.

Where can I find my health records?

- You can request health documentation through your physician, educational institution (college, high school, etc.), State Department of Health, or County Health Department.

Can the Volunteer Resources Department give me a copy of my background check?

- The Volunteer Resources Department is unable to provide a copy or results of background checks. Please contact the background reporting company to request a copy of your results.

Can the Volunteer Resources Department give me a copy of my health records or send them to other departments?

- Unfortunately, Volunteer Resources is unable to keep health records on file. Please contact Employee Health to request health documentation