

Children's Rehabilitative Services (CRS) and Supports



Contact Your AHCCCS Health Plan:

Arizona Complete Health

Customer service: (888) 788-4408, TTY 711
Website: www.azcompletehealth.com

Banner – University Family Care

Customer Care Center:
B – UFC/ACC (800) 582-8686, TTY 711
Website: www.BannerHealth.com/ACC
B – UFC/ALTCS (833) 318-4146, TTY 711
Website: www.BannerHealth.com/ALTCS

BCBSAZ Health Choice

Customer Service: (800) 322-8670, TTY 711
Website: www.healthchoiceaz.com

Care1st

Customer Service: (866) 560-4042, TTY 711
Website: www.care1staz.com

Mercy Care

Customer Service: (602) 263-3000 or
(800) 624-3879, TTY 711
Website: www.mercycareaz.org

Molina Healthcare of Arizona

Customer Service: (800) 424-5891, TTY 711
Website: www.molinahealthcare.com/members/az/en-us

United HealthCare

Customer Service: (800) 348-4058, TTY 711
Website: www.uhc.com

What is Children's Rehabilitative Services (CRS)?

✔ CRS is a designation given to AHCCCS members who have ongoing qualifying health conditions.

Does my child need AHCCCS insurance to have a CRS designation?

✔ Yes, the CRS designation is only assigned to members enrolled in an AHCCCS health plan and under 21 years of age.

✔ Apply for AHCCCS health insurance here: [Health-e-Arizona \(healtharizonaplus.gov\)](http://Health-e-Arizona (healtharizonaplus.gov))

Who can fill out a CRS application?

✔ Anyone can fill out a CRS application including a parent, guardian, family member, doctor or health plan representative.

What are the benefits of CRS?

✔ Members can get medical and behavioral health services at clinics called Multispecialty Interdisciplinary Clinics (MSICs).

✔ MSICs have several specialty providers in one office to make scheduling of appointments easier.

✔ MSICs partner with community agencies to help support any and all member and family needs.

✔ CRS members can also receive support through their enrolled health plan.

Who can I contact if I have more questions?

✔ Contact the member's AHCCCS health plan.

Agencies that specialize in partnering with CRS families: **Raising Special Kids**

Website: www.raisingpecialkids.org

Contact the AHCCCS CRS Unit for assistance for completing a CRS application at: (602) 417-4545 or (855) 333-7828. Visit AHCCCS website with application instructions: www.azahcccs.gov/Members/GetCovered/Categories/CRS.html

Contract services are funded under contract with the State of Arizona.