Banner Plans & Networks

# Technology Tips

## Tip 1: How to access the internet

It is easy to connect your health care online with the right tools.

### Find access to devices and the internet.

You need a smartphone, tablet or computer and a wireless connection *(Wi-Fi)* to get online. If you need a smartphone, computer or internet access, there are programs to help:

**AZ Technology Access Program (AzTAP)**

Borrow devices like computers or tablets at no cost to you for two weeks. Visit ***www.AzTap.org*** or call **602-728-9534**.

**Assurance Wireless**

No cost cell service for those who qualify, including:

- A smartphone *(one time only)*
- Data
- Voice minutes
- Text messages

Visit ***www.AssuranceWireless.com*** or call **888-321-5880**.

### Connect to the internet.

Once you have access to a device, you can connect to the internet. Public Wi-Fi can be helpful if you do not have a private connection. Avoid sharing personal information like health or banking details when using public Wi-Fi. Provider offices may have public Wi-Fi. Private Wi-Fi is safer for sensitive tasks.

Our Customer Care Center is available for any questions you may have. The Customer Care Center phone number is on the back of your member ID card for convenience.